

---

# JEFFERSON PARISH RESOURCE GUIDE

---

APRIL 2023 EDITION

*(Updated annually)*



*Jefferson Parish Human Services Authority maintains this Resource Guide to enhance public access to information about human service resources available to residents of Jefferson Parish. The inclusion of any organization, agency or service in this Resource Guide does not imply or constitute an endorsement or recommendation, nor does exclusion imply disapproval. Jefferson Parish Human Services Authority neither guarantees nor makes any representations as to the accuracy or completeness of the information contained in its Resource Guide.*

*Jefferson Parish Human Services Authority does not claim responsibility for any actions taken by any of the organizations or agencies included in the Resource Guide. Under no circumstances shall Jefferson Parish Human Services Authority or its employees be liable for any direct, indirect, incidental, special, punitive or consequential damages which may result in any way from the use of the information included in this Resource Guide.*

## Table of Contents

Abuse/Violence/Sexual Assault/Stalking Survivor Services	3
Crisis Services	4
Dental Services	6
Employment Services & Programs	8
Formerly Incarcerated Services	8
HIV/AIDS & Sexually Transmitted Infections Services	9
Homelessness Resources	10
Hunger & Food Insecurity Programs	13
Immigrant Services & Resources	15
Intellectual/Developmental Disabilities Services	15
JEFFCAP Community Centers in Jefferson Parish	17
Lesbian, Gay, Bisexual, and Transgender (LGBTQI+) Services	18
Mental Health Services	18
Older Adult/Senior Programs	24
Prescription Assistance	26
Primary Care	26
Problem Gambling Services	26
Rent & Utility Assistance	27
Substance Use Prevention & Treatment	28
Transportation Services	31
Women's Health Services & Programs	32
Youth Programs	33

## **Abuse/Violence/Sexual Assault/Stalking Survivor Services**

### **Children's Hospital Audrey Hepburn CARE Center**

Website: [www.chnola.org/services/audrey-hepburn-care-center](http://www.chnola.org/services/audrey-hepburn-care-center)

Address: 1101 Calhoun Street, New Orleans, LA 70118

Phone: 504-896-9237

Services:

- Free treatment and forensic exams for minors in cases of sexual or physical abuse or neglect
- Spanish spoken

### **Crime Survivors Guide NOLA**

Website: [www.crimesurvivorsnola.org/](http://www.crimesurvivorsnola.org/)

- Online resources for crime survivors
- Louisiana-based virtual support groups for crime survivors
- Legal process education
- Legal aid for crime survivors

### **Crime Victims Reparations Fund**

Website: [www.jpso.com/187/Victims-Rights](http://www.jpso.com/187/Victims-Rights)

Phone: 504-363-2401 (For Jefferson Parish residents, handled by JPSO Community Relations)

Services:

- CVR funds available for qualified applicants to offset expenses incurred as result of injury, death, catastrophic loss of home by arson, or associated with collection and securing of crime scene evidence

### **Metro Centers for Community Advocacy**

Website: [www.mccagno.org](http://www.mccagno.org)

Phone: 504-837-5400 | 888-411-1333

Services for Jefferson, Orleans, St. Tammany, and River Parishes:

- Crisis intervention and limited placement in emergency shelters and referrals for people who have experienced domestic violence or sexual assault
- Safe, temporary, emergency shelter and transitional housing for people who experienced domestic violence
- Legal information & advocacy
- Stalking information and advocate assistance

### **New Orleans Family Justice Center**

Website: [www.nofjc.org](http://www.nofjc.org)

Address: 701 Loyola Avenue, Suite 201, New Orleans, LA 70113

Phone: Office 504-592-4005 | 24-Hour Crisis Line 504-866-9554

Services:

- Comprehensive one-stop center for survivors and their children of domestic violence, sexual assault, and stalking
- Children's trauma counseling available
- Co-locates agencies to provide coordinated and consolidated legal, law enforcement, social, and health care services
- Interpretation services available

### **Sexual Assault Exam/Forensic Medical Evaluation Locations**

Website: [www.jpccoroner.com/sexual-assault](http://www.jpccoroner.com/sexual-assault)

Phone: 504-365-9100 (Jeff Parish Coroner Office – Sexual Assault Services)

#### **Adolescents/Adults 15 years of age and older**

Address: Tulane Lakeside Hospital, 4700 S. I-10 Service Road W, Metairie, LA 70001

- Sexual Assault Nurse Examiner (SANE) program nurse provides compassionate, comprehensive care to all people 15 and older, regardless of gender, location of crime, where they live, or if there is police involvement
- 24 hours/7 days a week
- No appointments necessary
- No payment for any part of exam is required, including co-pays or deductibles. (There are also financial resources available for follow-up medical expenses through a confidential Crime Victim Reparations Program.)

#### **Birth to 17 years of age**

Address: Children’s Hospital Emergency Room or Audrey Hepburn Care Center, 200 Henry Clay Avenue, New Orleans, LA/1101 Calhoun Street, New Orleans, LA 70118

- Pediatric physicians provide exam

### **Sexual Trauma Awareness & Response (STAR)**

Website: [www.star.ngo](http://www.star.ngo)

Address: 123 North Genois Street, New Orleans, LA 70119

Phone: Office 504-407-0711 | 24-Hour Hotline 1-855-435-STAR (7827)

Services:

- Advocacy, counseling, and legal services are available to youth and adult survivors of sexual violence at no cost

## **Crisis Services**

### **988 Suicide & Crisis Lifeline**

Website: [www.988lifeline.org](http://www.988lifeline.org)

Phone: 988 or 1-800-273-TALK (8255)

Services:

- 24/7 support for people in distress
- People can call or text 988
- Online chat also available at [www.988lifeline.org/chat](http://www.988lifeline.org/chat)

### **Child Abuse Hotline (DCFS)**

Phone: Jefferson Parish East Bank: 504-736-7033

Jefferson Parish West Bank: 504-361-6083

LA/National Child Abuse Hotline: 800-422-4453

**Disaster Distress Helpline (SAMHSA)**

Phone: 1-800-985-5990

Services:

- Provides crisis counseling for people in emotional distress related to any natural or human-caused disaster

**Eunoia Center – Jefferson Parish Human Services Authority (JPHSA)**

Website: [www.jphsa.org/eunoia](http://www.jphsa.org/eunoia)

Address: 5001 West Bank Expressway, Marrero, LA 70072

Phone: 504-349-3740

Services:

- Daytime respite program for those in crisis
- Intervention, counseling, and support services in a calm, homelike setting based on the “Living Room” model
- In-person, immediate approach to crisis
- Services available Monday to Friday to Jefferson Parish residents ages 18 and older by provider referral or by self-referral

**Jefferson Parish Coroner’s Office**

Website: [www.jpconer.com/mental-health](http://www.jpconer.com/mental-health)

Address: 2018 8<sup>th</sup> Street, Harvey, LA 70058

Phone: 504-365-9100

Services:

- Responds to mental health crises 24/7

**Louisiana Substance Use Helpline**

Phone: 1-877-664-2248

**Louisiana Elder Abuse Hotline**

Phone: 1-833-577-6532

Services:

- Investigates reports of abuse, neglect, exploitation, or extortion of vulnerable adults ages 60 and older

**Medicaid Members 24/7 Crisis Lines**

- Aetna Better Health: 1-833-491-1094
- AmeriHealth Caritas of Louisiana: 1-844-211-0971
- Healthy Blue: 1-844-812-2280
- Humana Healthy Horizons of Louisiana: 1-833-204-5504
- Louisiana Healthcare Connections: 1-844-677-7553
- United Healthcare: 1-866-232-1626

**Metro Centers for Community Advocacy**

Website: [www.mccagno.org](http://www.mccagno.org)

Phone: 504-837-5400 or 888-411-1333

Services:

- Crisis intervention hotline for victims of domestic violence, sexual assault, and stalking

### **Mobile Crisis Services**

Website: [www.rhd.org/program/jphsa-mobile-crisis-services](http://www.rhd.org/program/jphsa-mobile-crisis-services)

Phone: 504-832-5123

Services:

- 24/7 mental health crisis intervention for residents of Jefferson Parish

### **National Human Trafficking Hotline**

Phone: 1-888-373-7888

### **National Youth Crisis Hopeline**

Phone: 1-800-442-HOPE (4673)

### **Transgender Lifeline**

Website: [www.translifeline.org](http://www.translifeline.org)

Phone: 1-877-565-8860

### **Traveler's Aid of New Orleans Crisis Intervention Counseling Program**

Website: [www.travelersaidsocietyneworleans.org](http://www.travelersaidsocietyneworleans.org)

Address: 1530 Gravier Street, New Orleans, LA 70119

Phone: 504-658-2944

Services:

- Immediate emergency assistance and crisis counseling on a walk-in basis for homeless and/or displaced individuals

### **Veterans Crisis Line**

Website: [www.veteranscrisisline.net](http://www.veteranscrisisline.net)

Phone: Call 988 then press 1 or call 1-800-273-TALK (8255) then press 1

Services:

- 24/7 support for Veterans and service members in distress as well as their families
- Don't have to be enrolled in VA benefits or healthcare to connect
- Veterans and service members can also text 838255
- Online chat available at [www.veteranscrisisline.net/chat](http://www.veteranscrisisline.net/chat)
- Confidential and secure; the caller decides what personal information they wish to share, if any

## **Dental Services**

### **Crescent Care Dental**

Website: [www.crescentcarehealth.org/service/dental-care](http://www.crescentcarehealth.org/service/dental-care)

Address: 1631 Elysian Fields Avenue, New Orleans, LA 70117

Phone: 504-821-2601

Services:

- Cleanings, filling cavities, diagnostic x-rays, oral cancer prevention and early diagnosis
- Prevention education and services
- Emergency treatment, treatment planning, and restorative treatment
- Basic periodontal therapy and basic oral surgery
- Dentures, crowns, and fluoride varnishes

**EXCELth Dental**

Website: [www.excelth.com/dental-services](http://www.excelth.com/dental-services)

Address: 1515 Poydras Street, Suite 1070, New Orleans, LA 70112

Phone: 504-524-1210

Services:

- Diagnostic, preventative, restorative, periodontal, oral surgery and other adjunctive general dental services

**LSU Health New Orleans School of Dentistry**

Website: [www.lsusd.lsuhsoc.edu/patients.html](http://www.lsusd.lsuhsoc.edu/patients.html)

Address: 1100 Florida Avenue, New Orleans, LA 70119

Phone: 504-619-8700

Services:

- Routine dental procedures
- Specialists in endodontics, oral pathology, orthodontics, oral surgery, periodontics, pediatric dentistry, and prosthodontics

**Medicaid Adult Waiver Dental Services**

Website: [www.ldh.la.gov/page/2067](http://www.ldh.la.gov/page/2067)

Website: DentaQuest | [www.DentaQuest.com](http://www.DentaQuest.com)

Phone: 800-685-0143

Website: MCNA Dental | [www.MCNALA.net](http://www.MCNALA.net)

Phone: 855-702-6262

Services:

- Medicaid recipients 21 years of age and older enrolled in New Opportunities Waiver, Residential Options Waiver or Supports Services Waiver are eligible for dental care. DentaQuest and MCNA Dental administer the dental benefits for eligible Medicaid recipients. Recipient should contact plan to locate a network provider and for questions about covered dental services.
- The Adult Waiver Dental Program provides coverage of certain diagnostic, preventive, restorative, endodontic, periodontic, removable prosthodontic, maxillofacial prosthetic, oral and maxillofacial surgery, orthodontic, and adjunctive general services. Specific policy guidelines apply.



## Employment Services & Programs

### Louisiana Rehabilitation Services

Website: [www.laworks.net/workforceDev/LRS/LRS\\_Main.asp](http://www.laworks.net/workforceDev/LRS/LRS_Main.asp)

East Bank

- Address: 6620 Riverside Drive, Suite 101, Metairie, LA 70003  
Phone: 504-838-5180

West Bank

- Address: 2150 West Bank Expressway, Suite 701, Harvey, LA 70058  
Phone: 504-361-6816

Services:

- Assists persons with disabilities in their desire to obtain or maintain employment and/or achieve independence in their communities by providing rehabilitation services

### Dress for Success

Website: [www.neworleans.dressforsuccess.org](http://www.neworleans.dressforsuccess.org)

Address: 1700 Josephine Street, Suite 101, New Orleans, LA 70113

Phone: 504-891-4337

Services:

- Promotes economic independence of women (including transgender women) by providing free professional attire, a network of support, and career development tools

### Veterans Endurance for Hope

Website: [www.hopecenterla.org](http://www.hopecenterla.org)

Address: 1900 Lafayette Street, Suite 2, Gretna, LA 70053

Phone: 504-363-4034

Services:

- Assistance for veterans including
  - Housing and credit counseling
  - Workforce training and education planning
  - Legal services
  - Transportation services
  - Emergency assistance with utilities
  - Housing and childcare services
  - Mental health services

## Formerly Incarcerated Services

### The First 72 Plus

Website: [www.first72plus.org](http://www.first72plus.org)

Address: 2915 Perdido Street, New Orleans, LA 70119

Phone: 504-324-8859

Services:

- Free assistance with re-entry for formerly incarcerated people, including transitional housing

### **GEO Re-entry Services**

Website: [www.geogroup.com](http://www.geogroup.com)

Address: 1841 Enterprise Drive, Harvey, LA 70058

Phone: 504-517-1800

Services:

Non-residential reentry center offers a range of essential services to help probationers and parolees adjust once they are released into community supervision, so they can ultimately transition into productive members of society

### **Goodwill of Southeast Louisiana**

Website: [www.goodwillno.org](http://www.goodwillno.org)

Address: 3400 Tulane Avenue, Suite 100, New Orleans, LA 70119

Phone: 504-456-2622

Services:

- Training, case management, mentoring and employment services men and women in work release programs, recovery houses and residential release centers

### **Justice and Accountability Center of Louisiana**

Website: [www.jaclouisiana.org](http://www.jaclouisiana.org)

Address: 4035 Washington Avenue, Suite 203, New Orleans, LA 70125

Phone: 504-322-4050

Services:

- Resources for incarcerated and formerly incarcerated people and their advocates
- Assistance with expungement, access to resources, and addressing disparities
- Programs are free and by-appointment only

### **Operation Restoration**

Website: [www.or-nola.org](http://www.or-nola.org)

Phone: 504-684-9222

Services:

- Academic counseling focused on helping formerly incarcerated women and girls
- Guidance regarding academic endeavors, application, admission and registration process
- Tutoring, mentoring, and financial literacy support

## **HIV/AIDS & Sexually Transmitted Infections Services**

### **Crescent Care**

Website: <https://www.crescentcare.org/service/additional-hiv-support-services/>

Address: 1631 Elysian Fields Avenue, New Orleans, LA 70117

Phone: 504-821-2601

Services:

- Case management, HIV medical clinic (primary care), peer support, legal services, gender services, syringe access, PEP, PrEP, and more

### **HIV Outpatient Program at University Medical Center New Orleans**

Website: [www.lcmchealth.org/university-medical-center-new-orleans/our-services/infectious-disease-care](http://www.lcmchealth.org/university-medical-center-new-orleans/our-services/infectious-disease-care)

Address: 2000 Canal Street, New Orleans, LA 70112

Phone: Medical- 504-702-4344 | Social Services- 504-702-4130

Services:

- HIV primary medical care and support services for people living with HIV, health insurance assistance, case management, and more

### **Priority Health Care**

Website: [www.priorityhealthcare.org](http://www.priorityhealthcare.org)

Address: 12A West Bank Expressway, Suite 111, Gretna, LA 70053

Phone: 504-309-3262 (Marrero) | 504-509-4800 (Gretna)

Services:

- HIV specialty care
- Early intervention services, primary medical care, and case management
- Antiretroviral and other drug therapies, including prophylaxis and treatment
- PrEP program
- Walk-in free HIV testing

### **Project Lazarus**

Website: [www.projectlazarus.net](http://www.projectlazarus.net)

Address: 2824 Dauphine Street, New Orleans, LA 70117

Phone: 504-949-3609

Services:

- Transitional living facility for people living with HIV/AIDS in the greater New Orleans area
- Structured clinical program for people living with HIV, including home management, medical case management, psycho-social support and counseling

## **Homelessness Resources**

### **Catholic Charities Housing & Homelessness Services**

Website: [www.ccano.org/homeless-services](http://www.ccano.org/homeless-services)

Address: 1000 Howard Avenue, Suite 200, New Orleans, LA 70113

Phone: 504-523-3755

Services:

- Provides shelter and case management for individuals with chronic mental and physical health needs and families experiencing homelessness
- Bridges to Self Sufficiency, Bethlehem Housing, Ciara Independent Living, Sacred Heart Apartments

### **Christopher Homes, Inc.**

Website: [www.christopherhomesinc.org](http://www.christopherhomesinc.org)

Address: 1000 Howard Avenue, Suite 100, New Orleans, LA 70113

Phone: 504-596-3460

Services:

- Subsidized, independent housing for persons ages 62 years or older

### **Covenant House**

Website: [www.covenanthousenola.org](http://www.covenanthousenola.org)

Address: 611 North Rampart Street, New Orleans, LA 70112

Phone: 504-584-1111 (24/7 Hotline for any youth in need)

Services:

- Street & van outreach to youth ages 22 and under facing homelessness and human trafficking
- Crisis care, 24/7 crisis center
- Transitional housing program and off-site Independent living apartments
- Supportive housing for youth and young parents with a diagnosed disability
- Health and behavioral health services
- Education, employment, and life skills

### **Jefferson Parish Community Development**

Website: [www.jeffparish.net/departments/community-development/programs-and-services](http://www.jeffparish.net/departments/community-development/programs-and-services)

Address: Joseph S. Yenni Building, 1221 Elmwood Park Blvd., Suite 605, Jefferson, LA 70123

Phone: 504-736-6262

Services:

- First-time homebuyer assistance
- Rental assistance
- Housing counseling
- Repair on wheels for the elderly

### **Jefferson Parish Human Services Authority (JPHSA) Homeless Peer Outreach Support Program**

Website: [www.jphsa.org/bhcs](http://www.jphsa.org/bhcs)

Phone: 504-584-8578

- Provide connection to needed services with JPHSA and/or other Jefferson Parish providers, including primary and mental health care, substance abuse treatment, and assistance with meeting basic needs
- Identify available and appropriate housing programs in JPHSA service area and assist individuals with meeting eligibility requirements
- Receive referrals identified through community stakeholders and coordinated outreach efforts from our Peer Support Specialists
- Provide case management services to people JPHSA serves

### **Louisiana Permanent Supportive Housing Program**

Website: [www.ldh.la.gov/page/1732](http://www.ldh.la.gov/page/1732)

Address: 1450 Poydras Street, Suite 1133, New Orleans, LA 70112

Phone: 1-844-698-9075

Services:

- Permanent supportive housing for those with a significant, long-term disability and who can meet certain financial eligibility and other criteria

### **Metropolitan Center for Community Advocacy**

Website: [www.mccagno.org](http://www.mccagno.org)

Phone: Crisis Hotline 504-837-5400 | LA Domestic Violence Hotline: 1-888-411-1333

Services:

- Safe, temporary emergency shelter for victims of domestic violence
- Transitional housing placement and other supportive services
- Case management, counseling, legal services, and more

**National Alliance on Mental Illness New Orleans (NAMI)**

Website: [www.namineworleans.org](http://www.namineworleans.org)

Address: 4403 Canal Street, New Orleans, LA 70119

Phone: 504-896-2345

Services:

- Serves Jefferson, Orleans, St. Bernard, and Plaquemines Parishes
- Case management assistance with housing placement services
- In-home and community based skills training to maintain stable housing
- Chronically homeless individuals may be eligible for permanent supportive housing services

**Oxford House Louisiana**

Website: [www.oxfordhouse.org/house-directory](http://www.oxfordhouse.org/house-directory)

Address: Multiple locations

Phone: Toll-free 800-689-6411

Services:

- Independently peer-run recovery houses most often used as transitional living

**Pathways**

Website: [www.rhd.org/program/jphsa-pathways](http://www.rhd.org/program/jphsa-pathways)

Address: 1901 West Bank Expressway, Suite 550, Harvey, LA 70058

Phone: 504-376-2524

Services:

- Supervised independent living program for adults with a severe and persistent mental illness or a co-occurring disorder

**Project Lazarus**

Website: [www.projectlazarus.net](http://www.projectlazarus.net)

Address: 2824 Dauphine Street, New Orleans, LA 70117

Phone: 504-949-3609 ext.520

Services:

- Residential program for homeless individuals with HIV/AIDS, including personal care assistance, and other support as needed

**The Rebuild Center**

Website: [www.harrythompsoncenter.org/if-you-are-homeless](http://www.harrythompsoncenter.org/if-you-are-homeless)

Address: 1803 Gravier Street, New Orleans, LA 70112

Phone: 504-273- 5577

Services:

- Hygiene services, including morning showers, restrooms, personal care items, laundry, haircuts (first Monday of month by sign-up), and more
- Housing navigation and case management
- Over-the-counter medicine
- Tuesday mornings medical clinic with sign-up
- Phone charging station, local and long distance phone room, wifi, library cart, bike program (class, tools)
- Birth certificate, ID, food stamp, mail, employment, Medicaid application assistance
- Food bank on first and third Fridays of the month

### **Responsibility House Supportive Housing**

Website: [www.responsibilityhouse.org/programs/supportive-housing-programs](http://www.responsibilityhouse.org/programs/supportive-housing-programs)

Address: 1799 Stumpf Boulevard, Building 7, Suite 4, Terrytown, LA 70056

Phone: 504-366-6217

Services:

- Supportive housing and services for people who are chronically homeless, disabled, extremely low income, and referred through the Coordinated Entry System through UNITY New Orleans (see pg. 13 of this Resource Guide.)

### **Southeast Louisiana Legal Services**

Website: [www.slls.org](http://www.slls.org)

Address: 1340 Poydras Street, Suite 600, New Orleans, LA 70112

Phone: 504-529-1000 ext. 255

Services:

- Pro Bono legal services for low-income/homeless individuals or families
- Interpreter availability

### **UNITY of Greater New Orleans**

Website: [www.unitygno.org](http://www.unitygno.org)

Address: 2475 Canal Street, Suite 300, New Orleans, LA 70119

Phone: 504-821-4496

Services:

- Mobile outreach
- Response line for persons living on the street and/or in a place unfit for human habitation or for citizens to report a homeless person in need of assistance
- Shelter and housing referral and case management

### **Volunteers of America Homeless Veterans Program**

Website: [www.voasela.org/housing](http://www.voasela.org/housing)

Address: 4512 Canal Street, New Orleans, LA 70119

Phone: 504-482-2130

Services:

- Offers transitional housing programs for homeless veterans
- Care coordination and intensive case management services available for homeless individuals with a significant qualifying long-term disability

## **Hunger & Food Insecurity Programs**

### **Catholic Charities Food for Seniors Program**

Website: [www.ccano.org/food-for-seniors](http://www.ccano.org/food-for-seniors)

Phone: 1-800-522-3333

Services:

- Monthly nutritional food boxed to eligible seniors who are 60 years of age or older
- Call or visit website for distribution sites and schedules

**Gretna United Methodist Church**

Address: 1309 Whitney Avenue, Gretna, LA 70056

Phone: 504-366-5041

Services:

- Second Harvest food bank
- Call for food bank schedule

**Hunger Hotline**

Phone: 1-855-392-9338

Services:

- Food pantry referrals
- Assistance in applying for aid programs such as
  - Supplemental Nutrition Assistance Program (also known as “Food Stamps”)
  - Family Independence Temporary Assistance
  - Kinship Care Subsidy Program
  - Child Support
- Access to community support counselors

**Kenner Food Bank**

Website: [www.kenner.la.us/pages/section\\_3\\_165.asp](http://www.kenner.la.us/pages/section_3_165.asp)

Address: 317 Oxley Street, Kenner, LA 70062

Phone: 504-468-7204

**Second Harvest Food Bank**

Website: [www.no-hunger.org](http://www.no-hunger.org)

Address: 700 Edwards Avenue, New Orleans, LA 70123

Phone: 504-734-1322

Services:

- Provides food access, advocacy, education, and disaster response in order to lead the fight against hunger
- Food distribution programs, community kitchen meal service, nutrition education, and public benefits assistance

**Supplemental Nutrition Assistance Program (SNAP)**

Website: [www.dcfsls.gov](http://www.dcfsls.gov)

Phone: 1-888-LAHELPU (524-3578)

Services:

- Also known as “Food Stamps”
- Provides a monthly supplement for purchasing nutritious food to eligible Louisiana residents

**Women, Infants & Children Nutritional Program (WIC)**

Website: [www.ldh.la.gov/wic](http://www.ldh.la.gov/wic)

Phone: 800-251-2229 | 504-568-8229

Services:

- Nutritious food, nutrition education, and counseling
- Screening and referrals to other health, welfare, and social services
- Interpretation services available

## Immigrant Services & Resources

### Catholic Charities Immigration Services

Website: [www.ccano.org/immigration-services](http://www.ccano.org/immigration-services)

Phone: 504-227-3333 | Spanish Speaking Line - 504-310-6860

Services:

- Free or low-cost immigration legal services for adults and children, translation and notary services
- Free community legal orientations
- Support for immigrant survivors of domestic violence
- Services for unaccompanied children
- Know Your Rights resources and videos available in Arabic, Creole, English, Spanish, and Vietnamese

### Kenner Hispanic Resource Center

Website: [www.kenner.la.us/pages/section\\_2\\_188.asp](http://www.kenner.la.us/pages/section_2_188.asp)

Address: 4312 Florida Avenue, Kenner, LA 70065

Phone: 504-469-2571

Services:

- Serves Kenner Spanish-speaking population with interpretation services for court, permits, fines, marriage licenses, or understanding policies and procedures through city's Spanish-speaking liaison
- Referrals for medical or legal assistance, counseling, or electric service bill payment assistance

## Intellectual/Developmental Disabilities Services

### ARC of Greater New Orleans

Website: [www.arcgno.org](http://www.arcgno.org)

Address: 925 Labarre Road, Metairie, LA 70001

Phone: 504-837-5105

Services:

- Services for children and adults with intellectual disabilities
- Family supports coordination and respite programs
- Adult residential support services and employment opportunities

### Goodwill of Southeast Louisiana

Website: [www.goodwillno.org](http://www.goodwillno.org)

Address: 3400 Tulane Avenue, Suite 100, New Orleans, LA 70119

Phone: 504-456-2622

Services:

- Free career development services for people with disabilities including skills training, job placement, job retention, and supported employment
- Thrift stores at 4329 Veterans Memorial Blvd., Metairie; 1000 W. Esplanade Ave., Kenner; 4800 Lapalco Blvd., Marrero; 9323 Jefferson Hwy., River Ridge; 3400 Tulane Avenue, New Orleans



**Families Helping Families of Greater New Orleans**

Website: [www.fhfogno.org](http://www.fhfogno.org)

Address: 700 Hickory Avenue, Harahan, LA 70123

Phone: 504-888-9111

Services:

- One-stop information shop for people with disabilities and their families
- Education and training for people with disabilities and their families, including self-advocacy
- Peer-to-peer support
- Assistance navigating support systems and overcoming related challenges

**JPHSA Developmental Disabilities Communities Services**

Website: [www.jphsa.org/ddcs](http://www.jphsa.org/ddcs)

Phone: 504-838-5424

Services:

- Eligibility determinations for state developmental disability services (for people living in Jefferson Parish)
- Individual and family supports
- Personal companion respite services
- Psychological services/positive behavior support
- Flexible Family Fund
- Care coordination
- Supported living services
- Referrals for immunizations, annual physicals, and affordable primary care for all ages
- Transitional planning for high school graduates
- Vocational services
- Waiver services
- Advocacy
- Court liaison services
- Crisis intervention
- Interpretation available

**Social Security Office**

Website: [www.ssa.gov](http://www.ssa.gov)

Address: 1616 Joe Yenni Boulevard  
Kenner, LA 70065

Phone: 800-772-1213

Address: 115 Terry Parkway  
Terrytown, LA 70056

Phone: 800-772-1213

Services:

- Disability benefits applications
- Interpreter available

# Jefferson Community Action Programs (JEFFCAP) Community Centers

Website: [www.jeffparish.net/departments/jeffcap/community-centers](http://www.jeffparish.net/departments/jeffcap/community-centers)

## **Bridge City Community Center**

Address: 301 Third Emanuel Street, Bridge City, LA 70094  
Phone: 504-349-5464

## **Dorothy B. Watson Community Center**

Address: 1300 South Myrtle Street, Metairie, LA 70003  
Phone: 504-736-6480

## **Gretna Community Center**

Address: 1700 Monroe Street, Gretna, LA 70056  
Phone: 504-376-2130

## **Harvey Community Center**

Address: 1501 Estalote Street, Harvey, LA 70058  
Phone: 504-227-1221

## **Hazel Rhea Community Center**

Address: 1121 South Causeway Boulevard, Jefferson, LA 70121  
Phone: 504-838-4277

## **JC Simmons Community Center**

Address: 4008 US Highway 90, Avondale, LA 70094  
Phone: 504-349-5414

## **Marrero Community Center**

Address: 1861 Ames Boulevard, Marrero, LA 70072  
Phone: 504-349-5950

## **Woodmere Community Center**

Address: 4026 Post Drive, Harvey, LA 70058  
Phone: 504-349-5136

### Services:

- Employment
- Education
- Food distribution
- Housing
- Volunteer income tax preparation
- Cox cable senior discount
- Emergency services
- Referrals for health services
- Other (prescription drug discount, SNAP, voter registration, computer literacy, homeless assistance referrals, CSBG rent/mortgage assistance, LIHEAP energy assistance program, etc.)

## Lesbian, Gay, Bisexual, and Transgender (LGBTQI+) Services

### **LGBT Community Center of New Orleans**

Website: [www.lgbtccneworleans.org](http://www.lgbtccneworleans.org)

Address: 2727 South Broad, Suite 101, New Orleans, LA 70125

Services:

- Free resources, advocacy, classes, support groups, and recreational activities

### **New Orleans Advocates for LGBT Elders (NOAGE)**

Website: [www.noagenola.org](http://www.noagenola.org)

Address: 1631 Elysian Fields Avenue, New Orleans, LA 70117

Phone: 504-517-2345

Services:

- Free services, advocacy, social events, and education for LGBTQ+ older adults
- Trainings and workshops on LGBTQ+ cultural competence for healthcare and other service providers

### **Parents, Families, and Friends of Lesbians and Gays (PFLAG) New Orleans**

Website: [www.pflagno.org](http://www.pflagno.org)

Address: P.O. Box 15515, New Orleans, LA 70175

Phone: 504-862-5912 | Email: [info@pflagno.org](mailto:info@pflagno.org)

Services:

- Support groups, advocacy, education, scholarships

## Mental Health Services

### **JeffCare Community Health Center – Jefferson Parish Human Services Authority**

Website: [www.jphsa.org/jeffcare](http://www.jphsa.org/jeffcare)

Address: JeffCare Community Health Centers

- East Jefferson - 3616 S. I-10 Service Road West, Suite 100, Metairie, LA 70001  
Phone: 504-838-5257
- West Jefferson - 5001 West Bank Expressway, Suite 100, Marrero, LA 70072  
Phone: 504-349-8833

Services:

- Behavioral health evaluation
- Mental health and substance use treatment
- Behavioral health medication management
- Evidence-based and best practice therapies (CBT, DBT, etc.)
- Crisis intervention
- Care coordination and referrals
- On-site pharmacy and lab services
- Child-friendly, separate children's waiting home
- Sliding-fee discounts for those who qualify

**Beacon Behavioral Hospital**

Website: [www.beaconbh.com](http://www.beaconbh.com)

Address: 3200 Ridgelake Drive, Suite 100, Metairie, LA 70002

Phone: 504-581-4333

Services:

- Outpatient group therapy for adults, including elderly
- Accepts Medicaid, Medicare, and most private insurance

**Celebration Hope Center**

Website: [www.celebrationhopecenter.org](http://www.celebrationhopecenter.org)

Address: 1901-B Airline Drive, Metairie, LA 70001

Phone: 504-833-4673

Services:

- Faith-based programs offering group, individual, couple, and family counseling sessions
- Various support groups available, including mental health and substance abuse
- Offers sliding-scale discounts and some private insurance accepted

**CADA Prevention & Recovery Services**

Website: [www.cadagno.org](http://www.cadagno.org)

Address: 2601 Tulane Avenue, Suite 945, New Orleans, LA 70119

Phone: 504-821-2232

Services:

- Prevention services
- Case management
- Mental health counseling
- Intensive outpatient treatment
- Substance abuse treatment and supportive services for individuals returning from incarceration
- Violence intervention programs, including domestic violence intervention and anger management
- Counseling for victims of violent crime

**Children's Bureau**

Website: [www.childrensbureauola.org](http://www.childrensbureauola.org)

Address: 935 Calhoun Street, Suite 101, New Orleans, LA 70118

Phone: 504-525-2366

Services:

- Individual counseling for children aged 5-18 years affected by grief and trauma, domestic violence, SIDS or disaster
- Mental health rehabilitation and psychiatric services
- Medication management
- Intensive individual and family therapy
- School-based mental health services

**Community Care Hospital**

Website: [www.communitycarehospital.com](http://www.communitycarehospital.com)

Address: 1421 General Taylor Street, New Orleans, LA 70115

Phone: 504-899-2500

Services:

- Inpatient and outpatient psychiatric care for adult and geriatric patients
- Interpreters available upon request

**East Jefferson General Hospital Geriatric Behavioral Health Unit**

Website: [www.lcmchealth.org/east-jefferson-general-hospital/our-locations/geriatric-behavioral-health-unit/](http://www.lcmchealth.org/east-jefferson-general-hospital/our-locations/geriatric-behavioral-health-unit/)

Address: 4200 Houma Blvd., Metairie, LA 70006

Phone: 504-503-5890

Services:

- 12-bed psychiatric unit designed to treat patients 65 or older with a variety of psychiatric diagnoses
- Senior-only psychiatric unit designed for unique needs of seniors

**Jewish Family Services of Greater New Orleans**

Website: [www.jfsneworleans.org](http://www.jfsneworleans.org)

Address: 3300 West Esplanade Avenue, Suite 603, Metairie, LA 70002

Phone: 504-831-8475

Services:

- Individual and group counseling
- Suicide prevention life line
- Services for disabled and elderly persons, including homemaking and case management

**Jefferson Parish Human Services Authority Behavioral Health Community Services**

Website: [www.jphsa.org/bhcs](http://www.jphsa.org/bhcs)

Phone: 504-846-6901

Services:

- Community-based behavioral health therapies (MST, FFT, CPST)
- Community support services
- Case management
- Behavioral health assessment
- Substance abuse & gambling prevention
- Problem gambling treatment
- Supported employment assistance
- Vocational counseling
- Hospital coordination & transition
- Outpatient and residential substance abuse services
- Supported adult independent living
- Social inclusion
- Crisis intervention
- Housing resources and programs

**National Alliance on Mental Illness New Orleans (NAMI)**

Website: [www.naminyorleans.org/behavioral-health-services](http://www.naminyorleans.org/behavioral-health-services)

Address: 4403 Canal Street, New Orleans, LA 70119

Phone: 504-896-2345

Services:

- Behavioral health services for adults living with mental illness in the Greater New Orleans area
- Psychosocial rehabilitation skills training (PSR)
- Community Psychiatric Support and Treatment (CPST)
- Free support groups, classes, and presentations for people living with mental illness and their loved ones

**New Orleans Multicultural Institute of Counseling**

Website: [www.nomicllc.com](http://www.nomicllc.com)

Address: 1500 Lafayette Street, Suite 154, Gretna, LA 70053

Phone: 504-814-4480

Email: [nomicllc@gmail.com](mailto:nomicllc@gmail.com)

Services:

- Accepts children and adolescents with no insurance for trauma counseling
- Individual, couples, and family therapy
- Immigration appeals
- Spanish speaking clinicians available

**Northlake Behavioral System**

Website: [www.northlakebh.org](http://www.northlakebh.org)

Address: 23515 US 190, Mandeville, LA 70448

Phone: 985-626-6300

Services:

- Inpatient treatment for adolescents
- Inpatient treatment for adults
- Intensive outpatient program
- Dual diagnosis/detoxification treatment
- Substance use disorder treatment

**Oceans Healthcare Greater New Orleans**

Website: [www.oceanshealthcare.com](http://www.oceanshealthcare.com)

Address: Gretna, Kenner, Marrero (listed on website)

Phone: Number by location available on website

Services:

- Intensive outpatient and inpatient recovery services
- Partial hospitalization program

### **Ochsner Psychiatry and Behavioral Health**

Website: [www.ochsner.org/services/psychiatry-mental-health-services](http://www.ochsner.org/services/psychiatry-mental-health-services)

Address: Many locations listed on website

Phone: 866-624-7637

Services:

- Adult, child and adolescent behavioral health services
- Geriatric psychiatry services
- Medical psychiatry
- Behavioral pediatrics
- Acute psychiatry services (inpatient hospitalization)
- Ochsner Mental Wellness Program and Ochsner Recovery Program

### **Perimeter Behavioral Hospital**

Website: [www.perimeterhealthcare.com/new-orleans](http://www.perimeterhealthcare.com/new-orleans)

Address: 3639 Loyola Drive, Kenner, LA 70065

Phone: 504-305-2700

Services:

- Inpatient services for people 18+
- Senior adult psychiatric inpatient treatment
- Comprehensive outpatient program for people 18+

### **New Orleans VA Medical Center**

Website: [www.va.gov/southeast-louisiana-health-care/](http://www.va.gov/southeast-louisiana-health-care/)

Address: 2400 Canal Street, New Orleans, LA 70119

Phone: Main 800-935-8387 | Mental Health 504-507-5550

Services:

- Free mental health services for combat veterans
- Accepts walk-ins and will work with clients to fit their schedule outside of normal hours

### **River Oaks Hospital**

Website: [www.riveroakshospital.com](http://www.riveroakshospital.com)

Address: 1525 River Oaks Road W, Harahan, LA 70123

Phone: 1-800-366-1740 or 504-734-1740

Services:

- Adult and youth inpatient services
- Adult Intensive Outpatient Program (IOP) – virtual available
- Adult Partial Hospitalization Program (PHP)  
Specialized treatment programs for eating disorders, trauma, addiction/dual diagnosis, and military-specific mental health

### **River Place Behavioral Health, a service of Ochsner Health System**

Website: [www.riverplacebh.com](http://www.riverplacebh.com)

Address: 500 Rue de Sante, LaPlace, LA 70068

Phone: 1-855-964-2133

Services:

- Adult and youth acute hospitalization
- Adult Intensive Outpatient Program (IOP)

**Seaside Behavioral Center**

Website: [www.seasidehc.com/locations/#inpatient-hospitals](http://www.seasidehc.com/locations/#inpatient-hospitals)

Address: 3601 Coliseum Street, New Orleans, LA 70115

Phone: 504-370-7700

Services:

- Acute hospitalization

**Seaside Behavioral PHP/IOP Services**

Website: [www.seasidehc.com/locations/#php-iop-services](http://www.seasidehc.com/locations/#php-iop-services)

Address: 118 Giuffrais Street, Metairie, LA 70001

Phone: 504-309-9870

Services:

- Partial Hospitalization Program (PHP)
- Intensive Outpatient Program (IOP)

**St. Charles Parish Hospital**

Website: [www.ochsner.org/locations/st-charles-parish-hospital](http://www.ochsner.org/locations/st-charles-parish-hospital)

Address: 1057 Paul Maillard Road, Luling, LA 70070

Phone: 985-785-6242

Services:

- Inpatient acute psychiatry and medical psychiatry



## Older Adult/Senior Programs

### **Alzheimer's Care & Enrichment Program (ACE) at the Jewish Community Center**

Website: [www.nojcc.org/memoryprograms](http://www.nojcc.org/memoryprograms)

Address: 5342 St. Charles Avenue, New Orleans, LA 70115

Phone: 504-897-0143

Services:

- Respite program including exercise, meal preparation, and interaction with nursery school children for persons with Alzheimer's disease or related dementia (includes lunch)
- Support groups for family members
- Scholarships available

### **Jefferson Council on Aging**

Website: [www.jcoa.net](http://www.jcoa.net)

Address: 6620 Riverside Drive, Suite 216, Metairie, LA 70003

Address: Senior Centers in multiple locations across Jefferson Parish

Phone: 504-888-5880 | 800-635-1437

Services:

- Assistance for Jefferson Parish residents ages 60+ or disabled
- Transport services
- Prescription assistance
- Medical Alert service
- Senior Health Insurance Information Program
- Job training/placement
- Home-delivered meals
- Legal services
- Personal care Program (provides personal assistance for seniors who are unable to bathe themselves)
- Homemaker Program (provides basic home cleaning and straightening for bath, kitchen, & bedroom areas)
- Respite Care Program (allows caregivers a break to take care of themselves by providing brief periods of rest for those caring for seniors 60+)
- Adult day health care
- Power to Care (emergency utility assistance program)
- Social engagement, referrals for equipment, seminars, JCOA Care phone calls to isolated seniors, material aid (adult diapers or nutritional supplements), and more
- Public space for seniors to gather and socialize, including Wellness Programs
- Recreational activities such as exercise programs, arts and crafts classes, and field trips
- Spanish spoken

**Mind Matters at the Jewish Community Center**

Website: [www.nojcc.org/memoryprograms](http://www.nojcc.org/memoryprograms)

Address: 5342 St. Charles Avenue, New Orleans, LA 70115

Phone: 504-897-0143

Services:

- Course designed to support memory and brain health in people 50 years and older, facilitated by Licensed Clinical Social Worker and incorporates memory techniques and cognitive stimulation, reading & discussion, physical exercise, social engagement, and mindfulness

**New Orleans Advocates for LGBT Elders (NOAGE)**

Website: [www.noagenola.org](http://www.noagenola.org)

Address: 1631 Elysian Fields Avenue, New Orleans, LA 70117

Phone: 504-517-2345

Services:

- Free services, advocacy, social events, and education for LGBTQ+ older adults
- Trainings and workshops on LGBTQ+ cultural competence for healthcare and other service providers

**Program of All Inclusive Care for the Elderly (PACE)**

Website: [www.pacegno.org/contact](http://www.pacegno.org/contact)

Address: Hope Haven at St. John Bosco Alternate Care Center, 1131 Barataria Boulevard, Marrero, LA 70072

Phone: 504-835-0006 | 1-833-722-3466 (Toll Free)

Services:

- Support to enable frail older adults to live in their homes and in community as long as feasible
- Adult day health center, including transportation to and from center
- Medications ordered by center physicians
- Nursing care
- Rehabilitation & restorative therapies, personal care, continence management, & homemaker services
- Primary & specialty medical care
- Social services, caregiver support, and pastoral care
- Social activities & recreation
- In-home care

**New Orleans Council on Aging**

Website: [www.nocoa.org](http://www.nocoa.org)

Address: 2475 Canal Street, Suite 400, New Orleans, LA 70117

Phone: 504-821-4121

Services:

- Provides a comprehensive and coordinated assortment of social, recreational, educational, and nutritional services to persons aged 60+, including referral for legal/advocacy services

**Senior Corps Foster Grandparent Program**

Website: [www.ccano.org/foster-grandparents](http://www.ccano.org/foster-grandparents)

Address: 1000 Howard Avenue, Suite 200, New Orleans, LA 70113

Phone: 504-310-6882

Services:

- Provides a way for low-income seniors age 55 and over to stay active through volunteer service with children and youth in their communities

## Prescription Assistance

### Medicine Assistance Tool

Website: [www.medicineassistancetool.org](http://www.medicineassistancetool.org)

Phone: 888-477-2669

Services:

- Assistance in finding payment for prescription medications for people in need
- Interpretation services available

## Primary Care

### JeffCare Community Health Center – Jefferson Parish Human Services Authority

Website: [www.jphsa.org/jeffcare](http://www.jphsa.org/jeffcare)

Address: JeffCare Community Health Centers

- East Jefferson - 3616 S. I-10 Service Road West, Suite 100, Metairie, LA 70001  
Phone: 504-838-5257
- West Jefferson - 5001 West Bank Expressway, Suite 100, Marrero, LA 70072  
Phone: 504-349-8833

Services:

- Primary care for adults
- Pediatrics for children and adolescents
- Annual wellness checks for all ages, including geriatric services
- Integrated primary care & behavioral health services
- Vaccinations and immunizations, including COVID-19 vaccines & boosters
- Treatment for colds, flu, & other illnesses
- Management of hypertension, diabetes, cholesterol, obesity & other chronic conditions
- Women's health exams
- HIV testing
- Smoking cessation treatment
- Health education
- Care coordination and referrals
- On-site pharmacy and lab services
- Child-friendly, separate children's waiting rooms
- Sliding-fee discounts for those who qualify

## Problem Gambling Services

### Center of Recovery (CORE) - Louisiana Association of Compulsive Gambling

Website: [www.helpforgambling.org/about-core.html](http://www.helpforgambling.org/about-core.html)

Address: 635 Stoner Avenue, Shreveport, LA 71101

Phone: Office 318-424-HELP (4357) | 24-Hour Helpline 1-877-770-STOP (7867)

Services:

- Residential facility offering treatment to those afflicted with gambling problems.
- 24-Hour Helpline offers referrals to those seeking help, and gives out information for Gambler's Anonymous

### **Jefferson Parish Human Services Authority Behavioral Health Community Services**

Website: [www.jphsa.org/bhcs](http://www.jphsa.org/bhcs)

Phone: 504-831-3809 | Email: [gamblinghelp@jphsa.org](mailto:gamblinghelp@jphsa.org)

Services:

- Problem gambling prevention
- Problem gambling treatment

## **Rent & Utility Assistance**

### **City of Kenner – Community Development**

Website: [www.kenner.la.us/pages/section\\_2\\_107.asp](http://www.kenner.la.us/pages/section_2_107.asp)

Address: 624 Williams Boulevard, Kenner, LA 70062

Phone: 504-468-7588

Services:

- Eligible Kenner residents can receive utility subsidies, rent payment assistance when funds are available, counseling for new homeowners, and other supportive services

### **Louisiana Fair Housing Action Center (LFHAC)**

Website: [www.lafairhousing.org](http://www.lafairhousing.org)

Address: 1340 Poydras Street, Suite 710, New Orleans, LA 70112

Phone: 504-596-2100

Services:

- Investigations of discrimination complaints
- Legal support to survivors of discrimination based on race, color, religion, sex, national origin, familial status and disability in rental, sales, mortgage lending and homeowner's insurance transactions
- Post-purchase housing counseling to homeowners who are behind on their mortgage payments, facing foreclosure, struggling with predatory loans and dealing with insurance claims
- Fair housing education to service providers and first-time homebuyers
- Interpretation services available

### **Jefferson Community Action Programs (JeffCAP)**

Website: [www.jeffparish.net/departments/jeffcap](http://www.jeffparish.net/departments/jeffcap)

Address: 1221 Elmwood Park Boulevard, Suite 402, Jefferson, LA 70123

Phone: 504-736-6900

Services:

- Emergency food assistance
- Housing counseling
- Emergency rent/mortgage & utility assistance
- Elderly & indigent transportation services
- First time homebuyer training
- Must meet eligibility and income requirements

### **Kenner Hispanic Resource Center**

Website: [www.kenner.la.us/pages/section\\_2\\_188.asp](http://www.kenner.la.us/pages/section_2_188.asp)

Address: 4312 Florida Avenue, Kenner, LA 70065

Phone: 504-469-2571

Services:

- Serves the Kenner Spanish speaking population
- Interpretation services for court hearings, negotiation assistance in obtaining permits, paying fines, getting marriage licenses, or assistance in understanding policies and procedures through the City's Spanish-speaking liaison
- Referrals for medical assistance, legal advice, and counseling services
- Electric service bill payment assistance

### **The Low Income Home Energy Assistance Program (LIHEAP)**

Website: [www.energyneworleans.com/bill-help](http://www.energyneworleans.com/bill-help)

Phone: 504-736-6900

Services:

- Assists eligible low-income renters and home owners pay their heating and cooling bills, weatherization, and energy related repairs

## **Substance Use Prevention & Treatment**

### **Addictions Counseling & Educational Resources (ACER)**

Website: [www.acercanhelp.com](http://www.acercanhelp.com)

Address: 2321 North Hullen Street, Suite B, Metairie, LA 70001

Phone: 504-941-7580 | 1-866-825-2238

Services:

- Outpatient programs for addiction recovery, including detox services and counseling

### **Alcoholics Anonymous Greater New Orleans**

Website: [www.aaneworleans.org](http://www.aaneworleans.org)

Address: 638 Papworth Avenue A, Metairie, LA 70005

Phone: 504-836-0507 | 24-Hour Hotline 504-838-3399

Services:

- Daily, free recovery meetings
- In-person or virtual options
- Call or check website for schedule of over 500 meetings in the Greater New Orleans area

### **Avenues Recovery**

Website: [www.avenuesrecovery.com](http://www.avenuesrecovery.com)

Address: 4933 Wabash Street, Metairie, LA 70001

Phone: 504-384-7639 | 24-Hour Line 888-683-0333

Services:

- Residential treatment and intensive outpatient programs
- Ambulatory detox
- Transitional living
- Accepts private pay and most insurances

**Behavioral Health Group Treatment Center**

Website: [www.new-orleans-westbank.bhgrecovery.com](http://www.new-orleans-westbank.bhgrecovery.com)

Address: 1151 Whitney Avenue, Building 4, Gretna, LA 70056

Phone: 504-347-1120

Services:

- Medication-assisted treatment
- Counseling services

**Bridge House/Grace House**

Website: [www.bridgehouse.org](http://www.bridgehouse.org)

Address: 4150 Earhart Boulevard, New Orleans, LA 70125

Phone: 504-821-7120

Services:

- Residential substance abuse treatment for men and women up to one year
- Priority admission given to pregnant women

**Cancer Association of Greater New Orleans Smoking Cessation Program**

Website: [www.cagno.org](http://www.cagno.org)

Address: 824 Elmwood Park Boulevard, Suite 154, New Orleans, LA 70123

Phone: 504-733-5539

Services:

- Provides free or low-cost smoking cessation classes and information at various locations in the Greater New Orleans area

**Gateway Foundation**

Website: [www.gatewayrecovery.com](http://www.gatewayrecovery.com)

Address: 4103 Lac Couture Drive, Harvey, LA 70058

Phone: 504-368-9935

Services:

- Provides treatment for male veterans or active military (six-month program) or civilian males (45-day program) with substance use disorders
- Must have Medicaid or VA coverage

**Jefferson Parish Human Services Authority (JPHSA) Medication Disposal Boxes**

Website: [www.jphsa.com/medboxes](http://www.jphsa.com/medboxes)

Address: Multiple locations listed on website

Services:

- Safe, easy, and anonymous disposal of unwanted, unused or expired medication

**Long Branch Healthcare**

Website: [www.longbranchhealthcare.com](http://www.longbranchhealthcare.com)

Address: Multiple locations

Phone: 504-267-9960 | Helpline 504-399-5383

Services:

- Intensive outpatient and residential inpatient treatment programs for recovery from substance abuse and co-occurring disorders
- Utilizes holistic modalities and individual and group counseling

**The Louisiana Tobacco Quit Line**

Website: [www.quitwithusla.org](http://www.quitwithusla.org)

Phone: 800-QUIT-NOW (784-8669)

Services:

- Call line that provides smoking cessation counseling and referrals to other services
- Spanish spoken and other languages available through language line

**Narcotics Anonymous**

Website: [www.noana.org](http://www.noana.org) or [www.nsana.org](http://www.nsana.org)

Phone: 504-899-6262

Services:

- Daily recovery group meetings
- Call or check website for current schedule of meetings

**NOLA Detox and Recovery Center**

Website: [www.noladetox.com](http://www.noladetox.com)

Address: 4201 Woodland Drive, 3<sup>rd</sup> Floor, New Orleans, LA 70131

Phone: 504-446-1111

Services:

- Provides inpatient and outpatient programs to treat substance abuse and co-occurring disorders
- Accepts most private insurances
- Offers scholarships on a case-by-case basis

**Odyssey House**

Website: [www.ohlinc.org](http://www.ohlinc.org)

Address: 1125 North Tonti Street, New Orleans, LA 70119

Phone: 504-821-9211

Services:

- Medically supported detox facility
- Short-term residential drug rehabilitation program and intensive outpatient program

**Oxford House Louisiana**

Website: [www.oxfordhouse.org/house-directory](http://www.oxfordhouse.org/house-directory)

Address: Multiple locations

Phone: 800-689-6411

Services:

- Independently peer-run recovery houses most often used as transitional living

**Responsibility House**

Website: [www.responsibilityhouse.org](http://www.responsibilityhouse.org)

Address: 1799 Stumpf Boulevard, Building 7, Suite 4, Terrytown, LA 70056

Phone: 504-367-4234

Services:

- Residential inpatient and intensive outpatient treatment program for adult men and women with substance use disorders, co-recurring disorders or dual diagnosis

**River Oaks Hospital Addictive Disorders/Dual Diagnosis Program**

Website: [www.riveroakshospital.com/programs/addictive-disorders-dual-diagnosis-program/](http://www.riveroakshospital.com/programs/addictive-disorders-dual-diagnosis-program/)

Address: 1525 River Oaks Road West, Harahan, LA 70123

Phone: 800-366-1740

Services:

- Partial hospitalization and intensive outpatient programs for adults aged 18 and over

**Salvation Army Adult Rehabilitation Center**

Website: [www.salvationarmyusa.org](http://www.salvationarmyusa.org)

Address: 200 Jefferson Highway, New Orleans, LA 70121

Phone: 504-835-7130

Services:

- Provides drug and alcohol treatment, music and arts programs, casework services, and community recreation programs

**Transportation Services**

**Jefferson Parish Transit**

Website: [www.jptransit.org](http://www.jptransit.org)

Phone: 504-248-3900 – Ride Line; 504-889-7155 – MITS Paratransit Office; 504-736-8483 – Trip Reservations

Services:

- Jefferson Parish Transit bus system map and rider information
- Mobility Impaired Transportation System (MITS) for persons with disabilities unable to use fixed route JP Transit service, includes origin-to-destination, demand-responsive service seven days per week

**Louisiana Medicaid Medical Transportation Service**

Website: [www.ldh.la.gov/index.cfm/page/352](http://www.ldh.la.gov/index.cfm/page/352)

Phone: 1-855-325-7626

Services:

- Non-emergency medical transportation to medical appointments for Medicaid recipients who are eligible for transportation services and who DO NOT receive transportation services through a managed care plan
- Recipients should call the number associated with their healthcare provider 48 hours before the appointment

*Note: Medicaid beneficiaries who DO receive transportation services from managed care plan should contact their appropriate call centers:*

Health Plan	Broker	Phone Number	TTY Phone Number
Aetna Better Health of Louisiana	MediTrans	877-917-4150	866-288-3133
AmeriHealth Caritas of Louisiana	Verida	888-913-0364	866-428-7588
Healthy Blue	MediTrans	866-430-1101	800-846-5277
Humana Healthy Horizons	MediTrans	844-613-1638	800-618-4781
Louisiana Healthcare Connections	Veyo/MTM	855-369-3723	855-369-3723 (TTY:711)
United Healthcare Community Plan	ModivCare	866-726-1472	844-488-9724



## Women's Health Services & Programs

### Planned Parenthood New Orleans Health Center

Website: [www.plannedparenthood.org](http://www.plannedparenthood.org)

Address: 4636 S. Claiborne Avenue, New Orleans, LA 70125

Phone: 504-897-9200

Services:

- Birth control
- Breast cancer screening
- HIV and rapid HIV testing
- HPV testing and vaccine
- Pregnancy testing
- Pregnancy options
- PrEP
- STI testing
- Urinary tract infection treatment
- Cervical cancer screening
- Emergency contraception (morning-after pill)
- Vasectomy
- Wellness visits
- Transgender health, including hormone therapy for patients 18+

### Louisiana Safe Haven Program- Anonymous Infant Surrender (up to 60 days old)

Website: [www.dcf.louisiana.gov/page/206](http://www.dcf.louisiana.gov/page/206)

[www.nationalsafehavenalliance.org](http://www.nationalsafehavenalliance.org)

Phone: 1-888-510-BABY (1-888-510-2229) or 911

Services:

- This is a 24/7 crisis and parent education hotline for anonymous infant surrender.
- Safe, legal, last resort to newborn abandonment-- under Louisiana's Safe Haven Law, parents who are unable to care for a baby can bring their newborn (up to 60 days old) to an emergency designated facility, or Safe Haven site.

### Southeast Louisiana Legal Services

Website: [www.slls.org](http://www.slls.org)

401 Whitney Avenue, Suite 520, Gretna, LA 70056

Phone: 800-624-4771 | 504-374-0977

Services:

- Free civil legal aid to low-income people which seeks to:
- Protect domestic violence victims
- Empower abused and neglected children by giving them a voice in the courtroom
- Preserve housing for families
- Address homelessness for people with disabilities and veterans
- Protect elderly consumers
- Remove barriers to access medical care
- Improve access to employment and education for vulnerable people and more

### **Volunteers of America Adoption Services**

Website: [www.voasela.org/adoptive-parent-resources](http://www.voasela.org/adoptive-parent-resources)

[www.voasela.org/unplanned-pregnancy](http://www.voasela.org/unplanned-pregnancy)

Phone or text: 504-812-0159

Services:

For families seeking to adopt:

- Adoptive parent education
- Adoptive parent home studies

For those with an unplanned pregnancy seeking adoption information & assistance:

- Confidential counseling
- Medical assistance
- Screening adoptive families
- Adoptive couple profiles
- Licensed agency
- Legal counsel
- Buddy system
- Post-placement update
- Support group

## **Youth Programs**

### **Adult and Teen Challenge Louisiana**

Website: [www.louisianateenchallenge.com](http://www.louisianateenchallenge.com)

Address: 1905 Franklin Avenue, New Orleans, LA 70117

Phone: 504-947-7949

Services:

- Faith-based 12-18 month residential recovery program for ages 17 and older
- Younger admissions are considered on a case by case basis

### **Awesome Ladies of Distinction Mentoring Program**

Website: [www.awesomeladiesofdistinction.org](http://www.awesomeladiesofdistinction.org)

Address: 535 Holmes Blvd., Terrytown, LA 70056

Phone: 504-419-7786

Services:

- Mentoring
- Dance team
- After school tutoring
- Summer camp, IYAPP- Youth Arts, and more

### **Boy Scouts of America**

Website: [www.bsa-selacouncil.org](http://www.bsa-selacouncil.org)

Address: 4200 South I-10 Service Road West, Metairie, LA 70001

Phone: 504-889-0388 | 1-800-394-9410

Service:

- Youth membership and leadership training

**Boys Town, Louisiana**

Website: [www.boystown.org/locations/louisiana](http://www.boystown.org/locations/louisiana)

Address: 300 North Broad Street, Suite 106, New Orleans, LA 70119

Phone: 504-293-7900 | 24-Hour Crisis Hotline – 1-800-448-3000

Services:

- Residential treatment program for boys ages 12-17 years with emotional and behavioral difficulties
- Teaches social, academic, and self-help
- Accepts Medicaid
- Spanish spoken

**Girl Scouts Louisiana East**

Website: [www.gsle.org](http://www.gsle.org)

Phone: 504-733-8220 ext. 1222

Service:

- Youth mentorship and leadership training

**H.Y.P.E. NOLA (Harnessing Youths' Potential & Energy)**

Website: [www.hypenola.org](http://www.hypenola.org)

Phone: 504-641-4973

Services:

- Youth mentorship
- One-on-one educational coaching
- Youth mentorship, leadership development training, educational tutoring programs, workforce development training, life skills, and college preparatory classes to youth and young adults in Jefferson Parish and the surrounding area

**Jefferson Parish Early Childhood Collaborative**

Website: [www.jeffersonchild.com/programs](http://www.jeffersonchild.com/programs)

Address: 501 Manhattan Boulevard, Harvey, LA 70058

Phone: 504-349-7916 | 504-349-7912

Services:

- Partnership of early care and education programs that support young children from birth through 4 years of age and families
- Programs include: CCAP, Early Head Start, Early Steps, Jeff Cap Head Start, JPPSS Dual Language Program, and Special Education programs

**Louisiana 4-H**

Website: [www.lsuagcenter.com/topics/kids\\_teens](http://www.lsuagcenter.com/topics/kids_teens)

Address: 1221 Elmwood Park Boulevard, Suite 300, Jefferson, LA 70123

Phone: 504-736-6519

Services:

- School-based youth development program with clubs and groups in all sixty-four parishes

**Jefferson Parish Parks & Recreation**

Website: [www.jeffparish.net/departments/parks---recreation](http://www.jeffparish.net/departments/parks---recreation)

**East Bank Location**

Address: 6921 Saints Drive, Metairie, LA 70003

Phone: 504-736-6999

**West Bank Location**

Address: 7437 Lapalco Boulevard, Marrero, LA 70072

Phone: 504-349-5000

**Services:**

- Wide variety of traditional and non-traditional recreational activities for adults, teens and children, including athletic programs, senior citizen activities, alternative programs, community enrichment programs, camps, classes, and special events

**Jefferson Parish Regional Library**

Website: [www.jpilibrary.net](http://www.jpilibrary.net)

Address: Multiple locations

Phone: 504-838-1100

**Services:**

- Wide variety of programs for adults, teens, and children, including tutoring programs, crafts, gaming, yoga, and youth camps

**Jefferson Parish Sherriff's Office Young Marines Program**

Website: [www.jpso.com/161/Young-Marines-Program](http://www.jpso.com/161/Young-Marines-Program)

Address: 1233 West Bank Expressway, Harvey, LA 70058

Phone: 504-363-5694

**Services:**

- Provides structure and self-esteem to boys and girls between the ages of 8 and 17

**National Guard Youth Challenge Program (YCP)**

Website: [www.langycp.com](http://www.langycp.com)

Address: 505 F Street, Pineville, LA 71360

Phone: 318-290-5803 | 1-800-CAMP-KID

**Services:**

- Residential education program for eligible Louisiana residents aged 16-18 years
- Includes daily classes with certified instructors to improve math and reading skills in order to increase students' individual grade level
- All uniform, meal, education, and housing costs are provided free of charge

**New Orleans Job Corps Center**

Website: [neworleans.jobcorps.gov](http://neworleans.jobcorps.gov)

Address: 8825 Airline Drive, New Orleans, LA 70118

Phone: 504-484-3501

**Services:**

- Free academic, vocation, and social skills training program for low-income young people aged 16-24

**Upper Cutz Boxing Gym & Barbershop**

Website: [www.facebook.com/profile.php?id=100063764524599](http://www.facebook.com/profile.php?id=100063764524599)

Address: 2010 Woodmere Blvd., Harvey, LA

Phone: 504-914-6587

Services:

- Fitness training for kids and adults and haircuts

**YEP – Youth Empowerment Project**

Website: [www.youthempowermentproject.org](http://www.youthempowermentproject.org)

Address: 1600 Oretha Castle Haley Boulevard, New Orleans, LA 70113

Phone: 504-522-1316

Services:

- Provide mentoring and youth advocacy, adult education and high school equivalency preparation, employment readiness and career exploration, and out-of-school time enrichment programming

**YMCA of Greater New Orleans**

Website: [www.ymcaneworleans.org](http://www.ymcaneworleans.org)

Address: 6691 Riverside Drive, Metairie, LA 70003

Phone: 504-888-9622

Services:

- Wide variety of programs for adults, teens and children, including after-school programs, swimming lessons, youth sports, martial arts and social activities